



U.S. Army Wounded Warrior Program Alumni Status (AWAP) *Fact Sheet for Advocates*

AW2Background

Eleven years ago, the Army took an historic step in creating the U.S. Army Wounded Warrior Program (AW2) to provide personalized support to its most severely wounded, ill and injured through their recovery and transition. Since its creation in 2004, AW2 supported these Soldiers and their Families throughout their recovery and transition, even into Veteran status, and has supported more than 24,000 severely wounded, ill and injured Soldiers, Veterans and their Families and Caregivers.

What is AWAP?

AW2 constantly evaluates ways to improve its approach to support recovery and care, and as a result, the Army will implement the U.S. Army Wounded Warrior Program Alumni Status. Currently, each and every severely wounded, ill and injured Veteran in AW2 is proactively contacted by Advocates. With the introduction of the Alumni status, Army Veterans who reach self-sufficiency and meet established criteria will transition into Alumni status where they will no longer be actively case managed. However, AW2 Alumni will retain reach-back support to the AW2 program if a need arises.

This means AW2 will be able to focus advocacy services on those Soldiers and Veterans who require direct advocacy on a regular basis without breaking faith with those who have achieved self-sufficiency and achieved Alumni status.

AWAP Process for Advocates

- Advocate will utilize the Lifecycle Management Plan (LCMP) Assessment Tool to provide a comprehensive review of 17 core areas, in line with the Wounded Warrior Lifecycle
- Advocate will discuss the LCMP contact frequency phase change when no core issues on the LCMP assessment tool are identified with the Veteran
- Advocate will provide dual case management with VA Coordinator for 90 days before making a recommendation for a Veteran to transition to AWAP (Dual case management can occur in any phase post-DD214)
- Advocate will discuss AWAP eligibility with Veteran and provide AWAP Fact Sheet
- Advocate will recommend case review by Regional Supervisor for AWAP eligibility by creating an issue in Army Warrior Care and Transition System (AWCTS)
- Regional Supervisor/Contract Regional Coordinator will review case and approve/disapprove
- Upon approval, Regional Supervisor/Contract Regional Coordinator will change case status to an inactive AWAP. If disapproved, the Advocate continues with case management for issue resolution

AWAP - Fact Sheet for Advocates

How Do Veterans Qualify for AW2 Alumni Status

To be eligible for AWAP, let the Veteran know he or she must meet the following conditions:

1. Have enrolled in the AW2 program within 180 days post transition to Veteran status
2. On the Permanent Disability Retirement List (PDRL) – Veteran must not be on their Temporary Disability Retirement List (TDRL)
3. Been dual case managed between AW2 and VA point of contact for a period of 90 days
4. Have no unaddressed core issues in the areas of Family support, benefits, medical, employment or financial (Advocates to reference sections 4,6,7,9,10 LCMP Assessment Tool)
5. Have been educated on the Soldier for Life program

How will Veterans know if they are in AW2 Alumni program?

Veterans will be proactively assessed by AW2. Veterans who meet the AWAP criteria outlined above, will be informed by their Advocate and educated on the relevant facts of transitioning to the AW2 Alumni program.

Can Veterans request to be an AW2 Alumnus?

Yes, Veterans may request to be moved into AW2 Alumni status. Following your request, an AW2 Advocate Supervisor will conduct a case review, and AW2 will contact you with the findings. Call the AW2 contact center (877) 393-9058 to make your AW2 Alumni transition request.

LCMP Phases for AWAP

1. Management Support – Advocate will contact and assess Soldier/Veteran every 30 days
2. Progressive Management - Advocate will contact and assess Soldier/Veteran every 90 days
3. Supportive Management - Advocate will contact and assess Soldier/Veteran every 180 days
4. Alumni Management – Advocate will not be required to proactively contact Veterans in AWAP status (inactive status); AW2 Alumni will contact if they need services at which time case returns to Advocate for assessment, support and services

If a Veteran is in AWAP and needs help, can he/she call AW2?

Yes. Our Nation, our Army and this Program is forever grateful for the service and sacrifice of the AW2 Alumni. As an AW2 Alumnus, Veterans will always retain reach back to the AW2 program for needed support and assistance. AW2 Alumni just call the AW2 contact center at (877) 393-9058.

When the AW2 contact center is contacted by an AWAP Veteran, the contact center will provide resource information to the Veteran or notify an AW2 regional supervisor if Advocate support is necessary.